## Oregon Society of Medical Assistants Strategic Planning Team Report to the General Assembly For period ending April 10, 2021

The Strategic Planning Team is responsible for:

- 1. Evaluating the needs of OSMA and incorporate them into the Strategic Plan.
- 2. Oversee compliance with the current Strategic Plan.
- 3. Provide support to other teams and positions striving to achieve set goals.

 For 2020-2021, the composition of the teams for OSMA have been altered due to the COVID crisis. As Teams are unable to meet face to face, other arrangements have been made. President Miller assigned the OSMA Board the task of Strategic Planning. The goal of strategic planning is to incorporate the Strategic Plan of AAMA, where possible, into the OSMA plan, as well as set up short, mid, and long term goals to achieve the plan itself. The plan should be evaluated annually and adjusted as needed.

President Candy Miller, CMA (AAMA) held a Strategic Planning Meeting for OSMA via Zoom on August 25, 2020. Many experienced members and new members attended. The discussions focused on the most critical issues that OSMA is facing: Communication, Education and Leadership Development.

1. Communication: A Planning Team was formulated: Andrea Erickson, CMA (AAMA), Rachel McLeod, CMA (AAMA), Shawn Molnar, CMA (AAMA) and the Communication Chair, Paula Purdy, CMA (AAMA). They will focus on Social Media formats and upgrading existing platforms. These may include direct communication from the OSMA President to Chapter Presidents, kudos, member information, education announcements, newsletter, AAMA communications and updates. They will create a plan as to how best to reach out to members and develop a timeline to do this.

 **2. Education**: OSMA will become the education planner for the State membership. This is due to a need to reach all state members versus a chapter-only format. RCCMA has already held several recorded Zoom webinars that can be available for OSMA member use. There may be a cost for a bundle of these recordings, but that would then pay for the cost of producing the Zoom format. There is a sponsor, Med-X, for 2021 to help on expenses. Members of the RCCMA Education Team, Andrea Erickson, CMA (AAMA), Virginia Chambers, CMA (AAMA), and Gabby Carrillo, CMA (AAMA) will head up this endeavor and gather other members along the way.

**3.** Leadership Development: President Purdy, CMA (AAMA) was responsible for setting up a Leadership event for 2021. This year the event was held February 27, 2021, via Zoom. The Leadership Manual and the Board Manual are currently being updated via Zoom meetings. The manuals will be available to the OSMA Board for 2021-2022.

President Miller thanks the participants in these endeavors to create a stronger organization.

Submitted by,

Jocelyn Willis, OSMA Secretary 2020-2021