

Dear AAMA Community:

We've made the difficult decision to close our headquarters to help mitigate the spread of COVID-19 and have limited staff available. This is an unknown situation, so we have closed our office indefinitely. We will notify you as soon as we have returned to the office.

In the *Atlantic* March 10th piece, "[Cancel Everything](#)," on the importance of social distancing during this pandemic, Yascha Mounk writes, "Anyone in a position of power or authority, instead of downplaying the dangers of the coronavirus, should ask people to stay away from public places, cancel big gatherings, and restrict most forms of nonessential travel."

So, what now? Please review the answers to anticipated key questions below:

- **Is your certification about to expire? We're extending it.** In light of the AAMA office and Prometric test centers closing due to COVID-19, those with certifications that will be ending on March 31, 2020, April 30, 2020, and May 31, 2020, will be extended to **June 30, 2020**. The AAMA will be contacting the those with certifications expiring in the above time frames with updated certification information. You do not need to do anything further.
- **Already have a test date lined up and need to reschedule?** Due to the Prometric test centers closing through mid-April, candidates who were and are unable to test due to the impact of COVID-19 will be rescheduled to a later date at no additional charge. The AAMA will be contacting those affected by the test center closings with further information. You do not need to do anything further.
- **Do you need to recertify by continuing education before 90 days go by?** The 90-day credential expiration policy has been extended to **June 30, 2020**, for those with expired credentials who are no longer able to recertify by continuing education after March 30, 2020. Thus, if your credential previously expired and you had until March 31, 2020, to recertify by continuing education, you now have until **June 30, 2020**, to recertify by continuing education.

The Certifying Board will continue to monitor and evaluate these policies. We have only limited staff available to meet the high demand of certifying and recertifying CMAs (AAMA), so your patience is most appreciated.

Need CEUs? Continue to earn your CEUs online through the [e-Learning Center](#)! Your transcript will be updated instantly. *Note: Limited products are available in the [AAMA Store](#) for sale.*

AAMA state conference coming up? Check back with the [State Society Conferences](#) webpage for information on which conferences are canceled or postponed. We will post info as soon as we have it. If nothing is said about your conference, email your state president for more information.

Have more questions? Email us! A full list of department email addresses is on the [Contact](#) webpage. *Note: We will not be answering the phones during this headquarters closure.*

Thank you for your patience during this time. We will continue to monitor the situation and post updates to the [AAMA website](#) as they become as available. Please refer to the [World Health Organization](#) (WHO) and the [Centers for Disease Control and Prevention](#) (CDC) for information on COVID-19.

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