1	OREGON SOCIETY OF MEDICAL ASSISTANTS\
2	Report of the President
3	For Period Ending April 2021
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5 6	The President shall: A. preside at all OSMA meetings except meetings of the General Assembly;
7	B. be Chair of the Board;
8	C. report to the General Assembly;
9	D. be ex-officio member of all teams except Nominations and teams of the General Assembly;
10 11	E. have the power, in the event of a Team Leader vacancy, to appoint a Leader from among the members of that team, when possible.
12	The following is a summary of tasks performed by this President since her 2020 Annual
13	Conference report:
14	President Miller had corresponded with President Elect Paula Purdy, CMA (AAMA) about many
15	issues regarding OSMA. Including but not limited to: The postponement and eventual
16	cancellation of the 2020 OSMA Conference, the 2020-21 officers and delegates of OSMA,
17	OSMA Awards and other matters.
18	Contact was made with Don Balasa, JD regarding several issues including continuation of
19	2019-20 Officers and Delegates. The following Email was formulated and emailed to all OSMA
20	members; "The OSMA Board recommends the 2019-2020 Elected Board members and
21	Delegates remain the same throughout the 2020-2021 year". The recommendation passed.
22	President Miller wishes to thank Johnny Adamson, CMA-AC (AAMA) for her expertise in
23	sending out all the emails and mailings and compiling the results regarding the board
24	recommendation. Adamson has also sent out many emails on behalf of OSMA, to members
25	regarding upcoming education and other time sensitive issues. The service she has provided has
26	saved this President and other members of OSMA many hours of work.
27	Since the 2019-20 Speaker did not renew her membership, and the Vice Speaker and Secretary
28	resigned. The positions were appointed by the OSMA Board. The appointments are as follows
29	Secretary (one year) Jocelyn Willis, Speaker Christy Oldenstadt, CMA (AAMA) and Vice
30	Speaker Joyce Garibay, CMA (AAMA).
31	There were many issues regarding refunds for the canceled 2020 Conference. Miller spent
32	many hours dealing with this situation and making sure all registrants were refunded their
33	registration payments. She communicated via phone and email to many registrants reassuring
34 35	them they would receive a refund as soon as possible. She worked with LB chapter and OSMA Treasurer Brenna Clayton, CMA (AAMA). Unfortunately, this situation took over 7 months to
36	be resolved.

- 37 The President researched potential online meeting resources for OSMA. After being forced into
- social distancing and learning to meet online, she feels that ZOOM is a good platform for
- 39 meetings. This President wishes to thank Andrea Erickson, CMA (AAMA) for her help and
- 40 instruction with ZOOM. Without her expertise, Miller would not have been able to navigate the
- 41 ZOOM meeting process and facilitate meetings. Erickson has volunteered to continue to assist
- 42 in this regard.
- 43 Miller facilitated a Zoom Strategic Planning session on the 25<sup>th</sup> of August. Several members
- 44 were in attendance.
- 45 Miller attended an online meeting presented by the AAMA Membership Strategy Team on the
- aspects of the AAMA website and FB page. Also reviewed was the online CEU program
- 47 approval submission process, as well as online program attendance submission. Members can
- 48 submit their own CPR card by downloading a copy. New membership cards will be arriving to
- 49 new and renewing members once the current cardstock has been used. The new membership
- 50 cards will contain Name, State Society, Local Chapter, Membership Number (and when current
- 51 through), Certification Number (and when current through), and the State and Chapter websites
- 52 (if available). Also, if you joined or renewed your AAMA membership online on or before
- 53 11/1/20, you will received an \$8.00 discount on the AAMA portion of dues for non-student
- 54 *members*.
- 55 This President has been in contact on several occasions with Linn-Benton and Marion-Polk
- chapters regarding the possibility of merging to one chapter. If they decide to, they will let
- 57 Miller know so the proper procedure can be taken.
- As announced at the Fall board meeting, Miller received a letter of resignation from
- 59 Parliamentarian and Communications chair, Kathy Puckett, CMA(AAMA). Parliamentarian
- position will be appointed at the time of meetings until a new one is selected. President Elect
- Purdy will assume the position of communication chair.
- 62 President Miller is co-chair of the 2021 NW Regional Virtual Conference and has been actively
- participating in the meetings and assigned duties. The virtual meeting will be held on May 15,
- 2021 via Zoom. 8 CEUs will be available. She also is co-chair of the 2022 NW Regional
- 65 Conference and has been involved in meetings regarding the contract.
- Miller assisted Purdy in the planning of the Leadership Workshop. She facilitated a session on
- 67 the OSMA Board Manual.
- 68 She has set up the Zoom meetings for the Board Manual Review sessions and attended and
- 69 participated in the meetings.
- 70 This President continues to serve on the AAMA Membership Strategy Team.

- 71 The OSMA Board has several committee vacancies, among them are Leadership and Mentoring
- and Membership and Marketing. This President wishes to thank all who have stepped up to help
- 73 in these capacities.
- President Miller has reached out and contacted members of the board when necessary to check
- on the status of their job responsibilities.
- 76 This President has responded to all inquiries and correspondence.
- 77 Miller has been cc'd on many emails, mostly from Public Affairs Chair, Paula Purdy,
- 78 CMA(AAMA), regarding scope of practice, right to practice and many other topics. She
- 79 applauds and thanks Purdy for her knowledge and professional representation of OSMA. She
- 80 has received numerous other emails and phone calls and forwarded to the appropriate individual,
- as necessary.
- 82 Miller thanks the members of OSMA for the continued support and appreciates the time and
- energy the members of the Board have spent for the good of our organization. She wishes to
- thank Don Balasa, JD for his guidance on several issues this past year.
- This President has a special thank you to President Elect Purdy for her expert knowledge,
- 86 guidance, and assistance on so many matters.
- 87 Before closing this report, Miller wishes to thank all OSMA members who have helped herself
- or any other member during this time of crisis. This year has been a difficult one, many events
- 89 were canceled or changed. No Annual Conference, no WSSMA visit, no National conference in
- 90 Orlando and no in person meetings, we are becoming "virtual" experts. Several members have
- 91 suffered family deaths, illness, loss of income, and devastation to homes and property due to
- 92 fires, wind, rain, snow, and ice storms. Add the additional stress due to COVID on the medical
- 93 field, we are SUPERHEROS! The care and concern showed by others is a true sign of friendship
- and family. This makes President Miller even prouder to be a part of this wonderful organization.
- 95 We are surviving!

96

- 97 Candy Miller, CMA (AAMA)
- 98 OSMA President, 2019-2021